



Middle East Community of Practice

ITIL for Quality

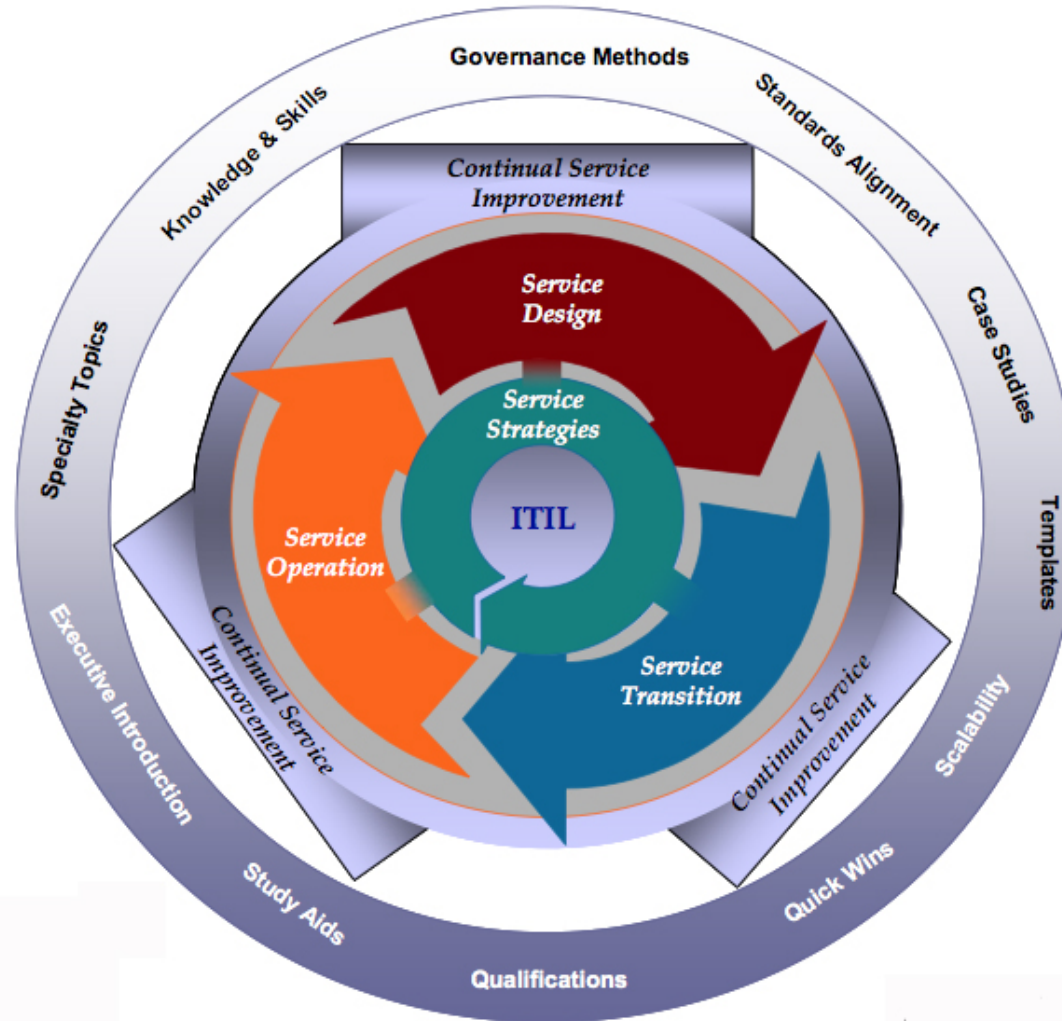
P J Corum, ITSM

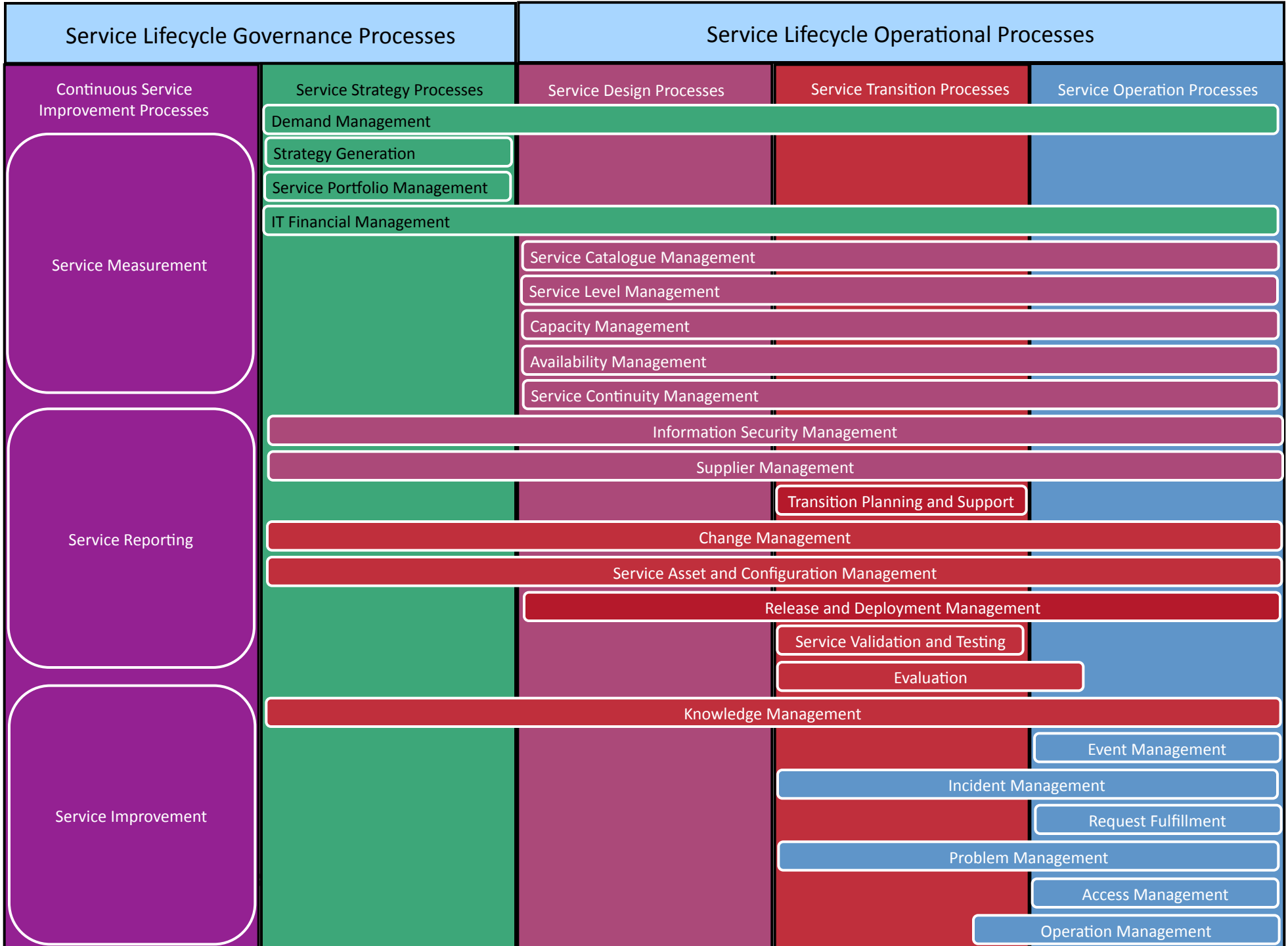
Quality Assurance Institute, MEA



Appraisals ■ Assessments ■ Audits

ITIL Lifecycle







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Questions and Comments

Thank You



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